

April 2007

Federal Communications Commission (FCC)  
445 Twelfth Street SW  
Washington, DC 20554

**Re: TRS Fund—Drastic VRS Rate Cuts**

Dear Chairman Martin,  
Commissioners Adelstein, Copps, McDowell, and Tate:

I am a deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the deaf. Instead of seeking to limit the number of deaf people with VRS access, the FCC should do everything in its power to make VRS available to more deaf people.

I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and deaf individuals. I urge you to do everything you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

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- Serve more deaf people, not discourage them from reaching out to more deaf people
- Provide interpreter training programs so that there will be an adequate number of qualified interpreters for VRS and the local Deaf communities
- Provide service and technology improvements, such as the development of new videophone equipment, fulfilling the Americans with Disabilities Act (ADA) mandate of functionally equivalent telecommunications services

I, along with other deaf individuals, their families and coworkers, depend on VRS and other relay services.

Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide deaf people with functionally equivalent telecommunications services.

Sincerely,

Signature Clarissa Cain

Printed Name Clarissa Cain  
Address 3158 Robin Road  
City Decatur  
State GA  
Zip 30032  
Email Cain-Clarissa@yahoo.com

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Sincerely,

Signature

Xiomara Elis Montes

Printed Name

Address

City

State

Zip

Email

Xiomara Elis Montes

6175 River Road

Burke

Waynesboro, GA

30830

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Sincerely,

Signature

Krystal Hines

Printed Name

Krystal Hines

Address

1758 Denor Drive

City

Atlanta

State

Ga

Zip

30311

Email

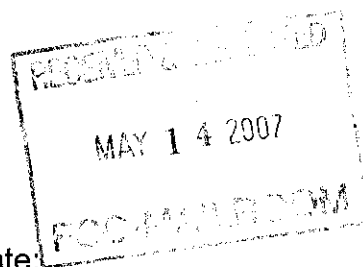
Krystal-HNS@yahoo.com

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Sincerely,

Signature

Printed Name

Address

City

State

Zip

Email

Anthony J. Von Dolterer  
12753 Sand Ridge Dr.  
Jacksonville  
FL 32258-3485  
JAG5Van21@aol.com

April 2007

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Sincerely,

Signature

*Sharon L. Von Dolter*

Printed Name

Address

City

State

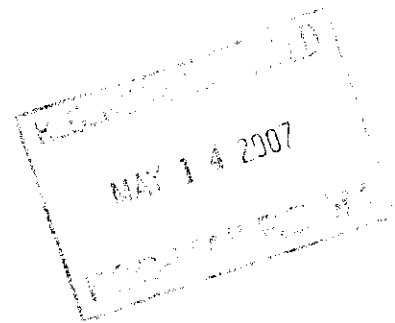
Zip

Email

*Sharon L. Von Dolter*  
*12753 Sand Ridge Dr.*  
*Jacksonville,*  
*Florida*  
*32258-3485*  
*smiles1v54@aol.com*

From: Jacob & Denise Thadathil  
P.O. Box 305, Nokesville, VA 20182

To: FCC ..Section 255  
445 12<sup>th</sup> St., SW  
Washington, DC 20554



Date: May 7, 2007

Subject: Discrimination on TTY users in selecting international call carriers via VA Relay Service

Dear Sir,

We are writing this letter to file complaint against AT & T company for placing restrictions on TTY users in making own choices on international call carrier via VA Relay Service.

We emailed to Ms. Teresa Feeney, ATT Relay Service, NY on February 3<sup>rd</sup>, 2007 asking her to investigate and resolve the matter. The copy of the email is enclosed for your review. The copy is self-explanatory. So far we have not received any response from her office.

We feel that we should have freedom in selecting international call carriers via VA Relay Service and save money like hearing consumers do. Please investigate the matter and take necessary actions to ensure that deaf and hard of hearing consumers get equal accessibility in selecting international call carriers via VA Relay Service .

We look forward to receiving your prompt response.

Thank you.

Sincerely,

Jacob and Denise Thadathil

Enclosure: Copy of our email sent to Ms. Teresa Feeney, ATT Relay Service, NY

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Sincerely,

Signature

Irene A. Kritzmir

Printed Name

Irene A. Kritzmir

Address

7926 N. 59th Lane

City

Glendale

State

AZ

Zip

85301

Email

ikika3@yahoo.com

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Sincerely,

Signature

Mary Sheldon

Printed Name

MARY SHELTON

Address

348 N MACDONALD 318#

City

Mesa

State

ARIZ

Zip

85204

Email



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Sincerely,

Signature

Rogue Avila Q.

Printed Name

Rogue Avila Q.

Address

4326 N 35th Ave #1000 APT.

City

PHOENIX

State

ARIZONA

Zip

85017

Email

\_\_\_\_\_

Ms. Teresa Feeney, ATT Relay Service, 1444 E Jericho Turnpike, Huntington, NY 11743

February 3rd, 2007

Dear Ms. Feeney,

I am writing this letter to bring your attention to the restrictions placed by AT & T company on TTY users in making own choices on international call carrier via VA Relay Service.

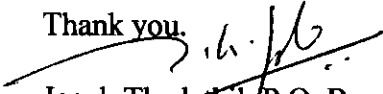
As the rate of international calls to India under AT & T company (\$6 and some cents/minute) is too high, I switched my LD call carrier from AT & T to Startec global communication company which charges only 7.9 cents/minute. Then I tried to make calls to my mom in India via VA relay service and asked the relay operator to make sure that international call would be made by using Startec company as international call carrier.

The operator said that it cannot be done and all international calls would be made by using AT & T company as international call carrier. I got irritated to see that AT & T company controls TTY users' choice of international call carrier; it created discrimination on TTY users in making decisions and selecting international call carriers to different countries (via VA Relay Service).

You please investigate and resolve the matter to respect TTY users' freedom in selecting international call carriers via VA Relay Service at your earliest convenience.

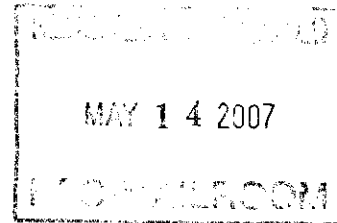
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Thank you.

  
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Sincerely,

*SHIRLEY M. DUNSTON*

Signature

*Shirley M. Dunston*

Printed Name

*Shirley M. Dunston*

Address

*2801 Boscawme Ave*

City

*Norfolk*

State

*VA*

Zip

*23509-1801*

Email

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Signature

Printed Name

Address

City

State

Zip

Email

  
Richard VELILLA-MIRABAL

2416 SW 333rd Place

Federal Way

WASHINGTON

98023

scottishlenny@comcast.net

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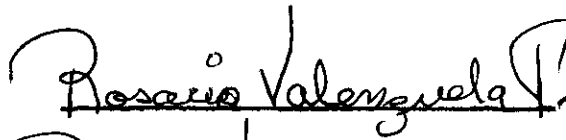
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Signature



Printed Name

Address

City

State

Zip

Email

Rosario Valenzuela F.  
4326 N. 35th Ave #1000 Apt.  
Phoenix  
Arizona  
85017

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MAY 14 2007

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Sincerely,

Signature

Aileen B. Huskey

Printed Name

Aileen B. Huskey

Address

5700 Kallam Ct

City

Charlotte

State

N.C.

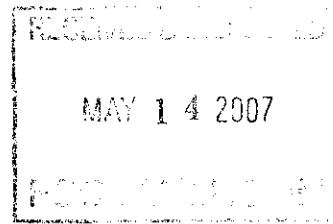
Zip

28215-1732

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Sincerely,

Signature

Carol A. Hallifax

Printed Name

Carol A. Hallifax

Address

1219 - W. E 6th ST. #305

City

Gresham,

State

Oregon

Zip

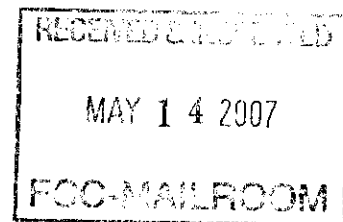
97030-7352

Email

garfy cat @ webtv.net

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Sincerely,

Signature

A handwritten signature in cursive script that reads "Mary L Cherry".

Printed Name

MARY L CHERRY

Address

1490 Hadlock Avenue

City

NORFOLK, VA

State

VA

Zip

23509

Email

mlcherry20@yahoo.com



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Printed Name

Address

City

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Gertrude Saeler  
117 VIRGINIA LANE  
Butler  
PA  
16001

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I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and deaf individuals. I urge you to do everything you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

The VRS rate should encourage the VRS providers to:

- Serve more deaf people, not discourage them from reaching out to more deaf people
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- Provide service and technology improvements, such as the development of new videophone equipment, fulfilling the Americans with Disabilities Act (ADA) mandate of functionally equivalent telecommunications services

I, along with other deaf individuals, their families and coworkers, depend on VRS and other relay services.

Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide deaf people with functionally equivalent telecommunications services.

Sincerely,

Signature

Margaret E Haram

Printed Name

MARGARET E HARAM

Address

8261 E Keats Ave #396

City

Mesa

State

AZ

Zip

85209-6905

Email

none

April 2007

Federal Communications Commission (FCC)  
445 Twelfth Street SW  
Washington, DC 20554

**Re: TRS Fund—Drastic VRS Rate Cuts**

Dear Chairman Martin,  
Commissioners Adelstein, Copps, McDowell, and Tate:

MAY 14 2007

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Signature

*Byron L. Rubin*

Printed Name

Address

City

State

Zip

Email

Byron L. Rubin

5560 EAST GILL PLACE

DENVER

COLORADO

80246

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Washington, DC 20554

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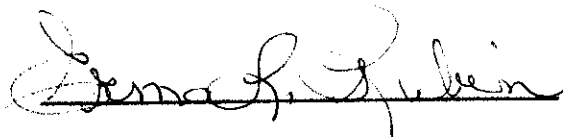
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Printed Name

Address

City

State

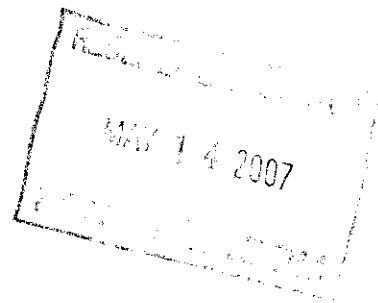
Zip

Email

Erma L. Rubin  
5560 E. Gill Place  
Denver  
Colorado  
80246-1413  
rubpick44@comcast.net

April 2007

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Signature

Karl Rabe

Printed Name

KARL RABE

Address

3117 W. 97<sup>th</sup>

City

CLEV. OH

State

OHIO

Zip

44102

Email

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Sincerely,

Signature

Mike Leedom

Printed Name

Mike Leedom

Address

2650 W. UNION HILLS

City

Phoenix

State

AZ

Zip

85027

Email

leedommike@deafwheeler.net